



# **Homes of Hope Transitional Housing Program Overview**

## **AGENCY DESCRIPTION**

Love In the Name of Christ of Greater Hershey (“Love INC”), as one of its ministries, operates transitional houses (the “House”) and program (the “Program”) in Hershey, Pennsylvania. Love INC facilitates the Program to assist you in connecting with services and receive the support needed to improve your current living conditions and life circumstances. Love INC is a Christian-based organization which relies heavily on Christian volunteers. Love INC staff respects individual beliefs and does not require participants to make a profession of faith to participate in or complete the Program.

## **PROGRAM SUMMARY**

The Program is a coordinated effort between Love INC, partner churches, and community resources to assist you in working towards financial stability, self-sufficiency and the opportunity to obtain and maintain permanent housing. The Program includes short-term temporary housing for up to 18 month as well as case management and support after obtaining permanent housing. In the Program, you are surrounded by supportive staff, an Advocate and allies, guided by a professional Navigator, and blanketed in prayer while working hard to accomplish your goals. Through active participation in the Program, you will develop skills needed to manage money and resources, maintain a clean, healthy home environment, work towards maintaining a stable income for you and your family, develop relationships with allies that support healthy choices, and work to find and maintain permanent housing for you and your children. If you are willing to abide by the following policies and expectations, please complete the Program Application.

## **GENERAL POLICIES**

- In the Program, you are a program participant. You are NOT a tenant and do not have the same rights as tenants.
- The House is for you and the household members listed on the application only. No other family or friends may live with you in the House. Guests must be approved by the Love INC Homes of Hope Coordinator. Approved guests may visit between 9AM and 9 PM.
- Non-prescribed controlled substances, alcohol, or firearms are not permitted on the property.
- Pets are not permitted on the property.

## **PARTICIPANT RIGHTS**

As an applicant and upon acceptance into the Program, you have a right to expect:

- Staff, allies, your Navigator, and volunteers to treat you and the members of your household with respect and dignity.
- Services that are non-discriminatory and non-abusive.
- Staff, allies, your Advocate and Navigator to actively listen to you.
- Staff, allies, your Advocate, Navigator, and volunteers to speak with you professionally and provide feedback in both positive and constructive ways.
- Your privacy and confidentiality to be maintained and protected.
- Your religion of choice to be respected. Love INC is a Christian organization with Christian volunteers that live out their faith through service; however, all will recognize and respect your right to practice the religion of your choice.
- Safe living conditions.
- Support from staff, allies, and your Advocate and Navigator.
- Referrals to needed resources, if available, for services not available through Love INC.

## **PARTICIPANT RESPONSIBILITIES**

Upon acceptance into the Program, you are responsible for:

- Meeting with your Advocate and Navigator regularly
- Following the Program policies, rules, and regulations
- Paying your program fee on-time monthly. The monthly program fee will be set based on 30% of your income; this is comparable to the rent charged by low-income, subsidized housing agencies.
- Maintaining employment.
- Actively working toward achieving program goals.
- Treating Love INC staff and volunteers with respect.
- Maintaining a clean, safe, healthy environment in the transitional house.
- Maintaining honest and open communication with everyone supporting you through the program.

## **LOVE INC SERVICES**

In the Program, the following services are available to you, some are required as a Program Participant:

- Case management to help establish goals toward self-sufficiency, financial stability, and permanent housing
- Assistance with transportation
- Financial education
- Referrals to resources and programs needed for you to achieve your goals (e.g. counseling, parenting, transportation services)
- Emotional and spiritual support and encouragement